

Return Policy

Returned items within 30 days of purchase will be refunded excluding shipping charges. Buyer may return parts no questions asked and get a full refund on parts only. Shipping parts back in a timely manner will be customer's responsibility. Parts need to be returned in new and unused condition to be eligible for refund. Original packaging is not required.

Parts returned between 30-60 days of purchase will be subject to a 30% restocking charge upon review of received items. Customer is responsible for all shipping charges. Parts need to be returned in new and unused condition to be eligible for a refund. Original packaging is not required.

Returns after 60 days will not be accepted. Davaus reserves the right to handle customer situations on a case by case review. All incurred shipping charges are non-refundable.

How Do I Return an Item?

For returns eligible for a refund or exchange, fill out the Return Form (click here). Contact us via email: info@davaus.com or call 260-245-5006 to receive an **RMA Number** before sending your parts back. Please complete this form in its entirety and place in the box with your parts. Original packaging is not required. Feel free to contact us with any questions at: info@davaus.com or 260-245-5006.